The Manager of Services plays a significant role in shaping the substance abuse treatment experience, ensuring that service delivery aligns with the organization and member standards and objectives. This position involves overseeing various key personnel to ensure that the organization’s offerings meet the evolving needs of the people we serve. By fostering a culture of continuous improvement and innovation, the Manager of Services works to enhance operational efficiencies, drive meaningful healing and support organizational growth. Through strategic leadership, this role coordinates the efforts of different teams to deliver consistent, high-quality service, while also identifying opportunities for new services or improvements to existing offerings.

**A colorful circle with people around it

Description automatically generated**

**MANAGER OF SERVICES**

**JOB OPPORTUNITY**

At the forefront, Nimkee Nupigawagan Healing Centre uses Culture, Tradition and Spirituality as a Foundation to Healing. This refers to the health practices, approaches, knowledge and beliefs that incorporate First Nations healing and wellness. These practices include using ceremonies, smudging, plant, animal or mineral-based medicines, energetic therapies and physical or hands-on techniques for optimum healing using the medicine wheel. The Manager of Services is expected to be knowledgeable in this area and to promote the active engagement and treatment using a variety of Traditional Indigenous approaches blended with mainstream modalities of care.

Of particular emphasis from a mainstream perspective, the Manager of Services is responsible for the overall live-in delivery of care and services of Nimkee’s Residential Treatment program in compliance with internal and external standards of practice, legislative and regulatory obligations and monitors the overall progress of participants toward stated treatment outcomes. The Manager is extensively involved in administration of the live-in Treatment program and ensures quality care and coordinates case management, clinical education and in-service activities. This position has budget responsibility, staff supervision, programing decisions and case management functions. They will represent the Nimkee Nupigawagan Healing Centre in external community meetings, where needed.

The Manager will also lead and participate in quality improvement initiatives, cultural activities and committees of the Centre, while being a positive role model. In addition, the Manager provides leadership and management of a team that includes a Treatment Supervisor, many Youth Counsellors and Facilitators, Education Staff and any external contractors responsible in treatment planning in cooperation with the Cultural team.

In a live-in treatment setting, the incumbent models and supports the values of the organization and is part of a management team which emphasizes culture as a core healing tool, collaboration, innovation and progressive care practice. Ideally, the Manager of Services will possess a Masters of Social Work (MSW) or equivalent in education and experience with sound knowledge of mainstream and Indigenous practices. The candidate will have at least five (5) years of Senior Management experience working within an Indigenous-based Health, Education or Social Services Organization or First Nation. Preference will be provided to Indigenous People. The Manager of Services Reports directly to the Executive Director.

Send resume, cover letter, copies of credentials and at least two (2) current references within the last two years by Friday, January 24th, 2024 at 12:00 pm to:

Dave Trudel, Manager of HR Training and Operations

Nimkee Nupigawagan Healing Centre

Box 381, 20850 Muncey Road, Muncey, Ontario N0L 1Y0

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